

Marrakech, Inc. Agency Profile

Mission

To provide residential, employment, support, referral, and advocacy services to individuals with disabilities and people with similar service needs to assist them in exercising their human rights as citizens and contributing members of society.

Vision

Our Vision is that each person we serve will live and work in the community and be accepted by his or her neighbors, co-workers, family, friends and acquaintances for his or her individual qualities and contributions.

Summary

The organization was founded in 1971 by two Yale undergraduates who believed that people could and should be served in a way that promotes their ability to self direct their lives. Over thirty years later, Marrakech, Inc. subscribes to a practice that assures that each person who is referred for services has a highly individualized service plan. Marrakech works diligently with funding sources to use resources effectively. The organization is accredited by CARF International...The Accreditation Commission for its community employment services, residential programs and community support services. Last year, Marrakech provided services to almost 1,500 people who face challenges including developmental and acquired disabilities, mental illness and/or substance abuse and economic challenges.

Geographic: Marrakech, Inc. provides services throughout the state of Connecticut with day program centers located at the following addresses:

MAIN OFFICE AND ADMINISTRATIVE OFFICES

Executive Director: Frank McCarthy x 1002

6 Lunar Drive

Woodbridge, CT 06525

(203) 389-2970

WEBSITE: www.marrakechinc.org

CONSUMER SERVICES DIVISION

Senior Director of Consumer Services: Silvia Moscariello x 1003

DAY PROGRAM CENTERS

450 Island Lane

West Haven, CT 06516

(203) 389-2970

524-526 Whalley Avenue

New Haven, CT 06511

(203) 389-2970

**514 Whalley Avenue
New Haven, CT 06511
(203) 389-2970**

**516 Whalley Avenue
New Haven, CT 06511
(203) 389-2970**

**597 East Street
New Haven, CT 06511
(203) 497-8176**

**278 Danbury Road
New Milford, CT
(860) 350-6437**

**510 Cornwall Street
Cheshire, CT
(203) 699-8211**

**1057 East Main Street
Bridgeport, CT 06610
(203) 338-0642**

**24 Wooster Avenue
Waterbury, CT 06708
(203) 754-5298**

**51 Lakeside Boulevard East
Waterbury, CT 06708
(203) 754-5298**

RESIDENTIAL PROGRAMS

Marrakech operates 17 group homes and almost 100 apartment programs throughout Connecticut.

PROGRAMS AND SERVICES

Academy for Human Service Training – comprehensive classroom and hands-on training program to equip adults that are unemployed or underemployed for careers in the human services field. The Program includes certifications, internships, support services and job placement assistance. Instructors are mainly managers and directors with extensive direct care experience in the human services field.

Artisans Boutique/BESB Contract Services – a group workshop for individuals referred from the Board of Education and Services for the Blind. The Artisans make hand-crafted goods for sale in the community and complete work projects for outside contractors. The Program Supervisor is a skilled jewelry maker and crafter. The program also employs a master weaver to develop and oversee the loom projects.

Association of Artisans to Cane – transitional work program for persons with behavioral health issues. Participation is voluntary and the program is consumer run. The work performed at this site is overseen by a master caner.

Children and Youth Services - provides after-school and weekend support services for children with disabilities, as well as case management, vocational and independent living skills services for teenagers referred from DCF, DDS and school systems. See also Transition Services below. Staff for this program must meet minimum hiring requirements, including background checks. In addition, to work with DCF-referred youth, staff must meet additional credentialing requirements. These include being 21 years of age or older, have at least some experience in the human services and/or have a related bachelor's degree, be certified in First Aid and CPR, and have a valid driver's license and motor vehicle insurance. The Program Director for these services has a Master's Degree in Psychology.

Community Experience Program – day programs for individuals with severe and multiple disabilities who need supports to experience integration in the community through community skills development, recreation, social skills and behavioral supports. Staff for this program must meet Marrakech's minimum hiring and training requirements.

Family Supports and Respite Services –Residential and in-home support services to families with special needs including behavioral health issues, developmental disabilities, and other challenges that may interfere with the family's ability to stay united. Staff for this program must meet Marrakech's minimum hiring and training requirements.

Group Homes (ICF and CLA) – 24-hours per day support services for individuals residing in group home situations that range in census from 3-8 people. Some houses provide intense supports for medically fragile people, while others provide less restrictive environments. Residents may have developmental disabilities, mental illness, pervasive developmental disorders, physical disabilities, and other conditions. Staff for this program must meet Marrakech's minimum hiring and training requirements.

Independent Living Support Services

Acquired Brain Injury Services – provides services to individuals who qualify for the Connecticut ABI waiver program under Title 19. Services provided include pre-vocational skills, independent living skills training (ILST), case management, supported employment, companion services, respite services, family training and community living support services. Staff who provides ILST services must have a Bachelor's degree and one year of experience with the brain injury population or four years of experience with the brain injury population. In addition, ILST staff must take and pass the Allied health ABI Basic Training exam. All other services require staff to meet our minimum hiring requirements and then complete the ABI Basic Training class and exam within the first 90 days of hire.

Supported Living Program – support services for individuals with disabilities who reside in apartments and other market housing in greater New Haven, Bridgeport and Waterbury areas. Residents may have mental illness, mental retardation, dual diagnosis and/or physical disabilities and range in age from young adult to senior citizen. Services include money management, skills building and case management. Staff for this program must meet Marrakech’s minimum hiring and training requirements.

Individual Contracts Program – individuals receive highly individualized, time-limited supports for training, assessment, job coaching and placement services. These services are generally funded by the Bureau of Rehabilitation Services, Board of Education and Services for the Blind and special time-limited projects through collaborations with other area and state agencies. Staff for this program must meet Marrakech’s minimum hiring and training requirements and must have some documented experience with providing job development and job support services.

Work/Learn Centers – (Waterbury and New Haven) center-based programs for youth ages 14-21 referred by the Department of Children and Families and adult probation. The center activities assist youth with meeting individualized goals in education, vocation, money and life management, relationships, and recreation/social growth. Youth Coaches in the Work/Learn Center must have bachelor’s degrees with at least one year of experience in youth or related services. Staff with five or more years of experience working with youth will qualify as well. The Director of these centers must have a Bachelor’s degree or higher.

Outreach and Engagement Case Management Services – case management, housing assistance and outreach services to individuals who are homeless and who have severe mental illness. These services are funded by the Department of Mental Health and Addiction Services. Staff for this program must meet Marrakech’s minimum hiring and training requirements as well as have some experience with case management or outreach to a homeless or other disengaged population. The Program Director for these services has a Master’s Degree in Psychology.

Personal Care Services – individual work or school based supports provided to individuals with primarily physical disabilities. These services are funded by the Department of Social Services, Bureau of Rehabilitation. Staff for this program must meet Marrakech’s minimum hiring and training requirements.

Supported Employment Program – individual and group employment placement and support program for persons with developmental disabilities funded by the Department of Developmental Services. Staff for this program must meet Marrakech’s minimum hiring and training requirements. Program Management must have a Bachelor’s degree or progressive experience in the disability field.

SHP Vocational Services – employment and career development services to individuals who are homeless and who have severe mental illness and/or substance abuse issues. This is a collaborative program with other agencies, funded by the Department of Mental Health and Addiction Services. Staff for this program must meet Marrakech’s minimum hiring and training requirements. The Program Director for these services has a Master’s Degree in Psychology.

Taking Initiative Center – in a collaborative with two other agencies, the center provides engagement opportunities for individuals who are in the “pre-contemplative” stage of recovery. The center offers computer classes, recovery-oriented meetings, life coping skills groups, case management and vocational services funded by the Department of Mental Health and Addiction Services. This program is staffed with management level personnel who have experience with substance abuse and mental health populations. There is also a certified life skills instructor on staff. The Program Director for these services has a Master’s Degree in Psychology.

Transition Services – provides support services to high school students transitioning from special education services to adulthood. Services are highly individualized and may include assessments or “job try-outs,” independent living skills training, community experience, and more. Staff for this program must meet Marrakech’s minimum hiring and training requirements. The Lead Paraprofessional must have a Bachelor’s degree or higher. The Program Director for these services has a Master’s Degree in Psychology.

Work Services – employment and career development services to persons with serious and prolonged mental illness. These services reflect evidence based practices including supported employment, the integration of the treatment team, and peer specialists. These services are funded by the Department of Mental Health and Addiction Services. Staff for this program must meet Marrakech’s minimum hiring and training requirements. In addition, staff must have a bachelor’s degree or higher and/or documented experience with meeting employment outcomes. The Program Director for these services has a Master’s Degree in Psychology.

Young Adult Services - recovery-oriented, transitional residential program and supportive housing designed to assist young adults in achieving independence and stability in the community. Services are developmentally appropriate to meet the clinical needs of people aged 19 to 24.

For more information, contact
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(203) 389-2970 x1003
or
Jill Cretella, Director of Consumer Services
(203) 389-2970 x1101